

September 13, 2016

QUESTIONS AND ANSWERS

**Request For Proposal: RFUP 16-11-02
Outreach Case Management**

- 1. How many concurrent user licenses will the city need for its staff to access the system?**

Answer: 25 or less

- 2. Would the city host the solution internally within the city's network?**

Answer: The solution should be cloud based pursuant to the solicitation document.

- 3. Will the City accept a CMS system that offers an industry standard embedded database such as Oracle, which is comparable to Microsoft SQL Server, if the proposed vendor offers to support 100% of the database administrator support for the application in their bid?**

Answer: No. Microsoft SQL relational database management system is a requirement per the RFUP 16-11-02.

- 4. Are Offerors required to obtain a business license?**

Answer: A business license is not required to submit a proposal.

- 5. How large is the facility?**

Answer: This RFP is not for a facility. The average number of participants is 27, at any given time.

- 6. Is a copy of the RFUP available in Microsoft Word format?**

Answer: No.